



SUGARBUSH TRAINING & DEVELOPMENT

Sugarbush Training and Development is a private training provider that provides quality outcome-based education, training and development to help reach individual, social and organizational goals, by equipping people with the necessary knowledge, skills and attitudes to perform effectively and competently within their functional areas. Part-time, distance or RPL learning.

Banking Sector Education & Training Authority (RSA)

Accreditation Number: 557083

QUALIFICATION

The National Certificate: Quality Management Systems this is a NQF Level 5 registered qualification (SAQA Reg. No **66189, 128 credits**). This Qualification is for any individual who is, or wishes to be involved in the Quality Management in various Industries, and serves to support and advance the functioning of individuals in the quality management systems function. Recipients of this qualification will be able to:

- Demonstrate an understanding of a quality management system.
- Enhance a quality management system.
- Implement and control a quality management system.
- Enhance team performance
- Improving productivity
- Enhance the effectiveness of service

Learner Entry Requirement: Communication and Mathematical Literacy at the level of NQF Level 4 or equivalent (National Senior Certificate/Grade 12)

Investment: ZAR 18,500.00 per person

Duration: 16 days over 12 months/ self-study

National Certificate Quality Management Systems

Tel: +27 11 036 5886 - Email: Leroy@sugarbushtraining.co.za
[Web: www.sugarbushtraining.co.za](http://www.sugarbushtraining.co.za)

What you will learn:

Learning Units	Modules	128 Credits
1 Communication in Quality Management	Module 1 - Business Communication Module 2 - Research and Report Writing Module 3 - Presentation Skills	18
2 Introduction to Quality Management Systems	Module 1 - Quality Requirements Module 2 - Regulatory Frameworks Module 3 - Business Processes in QMS Module 4 - Conducting QMS Audits Module 5 - Ethics in Quality Management	40
3 Enhance Quality Management Practice	Module 1 - Statistical Process Control Module 2 - Document and Records Management Module 3 - Strategy and Action Planning Module 4 - Improving Quality Management	32
4 Implement and Control Quality Management	Module 1 - Policy and Procedure Management Module 2 - Operational Planning and Project Management Module 3 - Project Risk Management Module 4 - Closing a Project	38