



SUGARBUSH TRAINING & DEVELOPMENT

Sugarbush Training and Development is a private training provider that provides quality outcome-based education, training and development to help reach individual, social and organizational goals, by equipping people with the necessary knowledge, skills and attitudes to perform effectively and competently within their functional areas. Part-time, distance or RPL learning.

Banking Sector Education & Training Authority (RSA)

Accreditation Number: 557083

QUALIFICATION

The National Certificate: Banking this is a NQF Level 5 registered qualification (SAQA Reg. No **61589, 125 credits**). This Qualification is for any individual who have gained on-the-job banking experience (1-2 years) and seek a formal qualification ranging over these following areas:

- Front Line Teller
- Direct Sales or Contact Centre
- Credit

Learner Entry Requirements:

- 1.** Communication and Mathematical Literacy at the level of NQF Level 4 or equivalent (National Senior Certificate/Grade 12)
- 2.** Atleast a minimum of 1 years banking experience.

Investment: ZAR 8500 per person

Duration: 16 days over 12 months

**National Certificate
Banking NQF Level 5 (RPL)**

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What is RPL:

Recognition of Prior Learning (RPL) is an assessment process that gives recognition for the knowledge and skills that you have acquired through your work experience, formal education, training and life experiences. The RPL process involves matching your knowledge and skills to the learning outcomes of nationally recognised qualifications to determine whether you should be given credit for specific units of competency or even for the whole qualification. A qualification awarded through RPL is identical to one earned in the traditional (classroom) way.

What you will learn:

	Learning Unit	Modules
1	Front Line Teller	-Processing Banking Transactions -Managing Cash -Customer Service -Business Clients -Non-resident accounts
2	Direct Sales or Contact Centre	-The Financial Sector -Marketing -Sales Techniques
3	Credit	-Financial Sectors -Business banking -Client Services